

Additional evidence supplied by the South Wales Fire and Rescue Service

Complaints Update received/ongoing March 2023 - March 2024

Category	6 year total
Behaviour	23
Behaviour - Bullying & Harassment	21
Behaviour - Social Media	16
Behaviour - respect	16
Driving - Dangerous	11
Driving	10
Confidentiality / Information Governance	10
Information Request	8
Service Delivery - Damage	8
Behaviour - Antisocial	7

